

# Getting Started

Subscriptions cover a wide range of valuable content in various subject areas and grade levels. All subscriptions are available for Enrolled and Flex families. If you are a Registered family, please select the bar below the video to discover which subscriptions are available to you.

This short video will help you get started with Subscriptions on the [Learning Commons website](#).

What is Available to Me?		
	Enrolled and Flex	Registered
4Canoes	?	?
Axis	?	?
BC ExamBank	?	?

BrainPOP, BrainPOP Jr.	?	?
BrainPOP Français, BrainPOP Español	?	?
BrainPOP Science	?	?
Canadian Reader	?	?
Currents4Kids, News4Youth	?	?
Discovery Education	?	?
Enchanted Learning	?	?
EVERFI	?	?
Explora Canada (Canadian Reference Centre)	?	?
Flipster Magazines	?	?
Focused Education (BC Digital Classroom)	?	?
Gale Cengage Learning	?	?
Gizmos	?	?
Grammarly	?	?
HearBuilder	?	?
KnowBC	?	?
Learn360	?	?
Live It Earth	?	?
Matific	?	?
myBlueprint	?	?
Mystery Science	?	?
National Film Board	?	?

National Geographic Kids	?	?
PebbleGo & PebbleGo Next	?	?
ProQuest (Historical BC Newspapers)	?	?
Read&Write	?	?
Reading Eggs, Eggspress & Fast Phonics	?	?
RightNow Media	?	?
Teaching Books	?	?
Touch-Type Read and Spell	?	?
Twig Science	?	?
Twig Science Reporter	?	?
Tynker	?	?
What in the World? Level 1 & 2	?	?
World Book Online	?	?
World Watch News	?	?

## Finding Links, Usernames, & Passwords

### On the Website

Navigate to the [Learning Commons Website Subscriptions page](#).

Log in with your Encom credentials at the top of the next page.

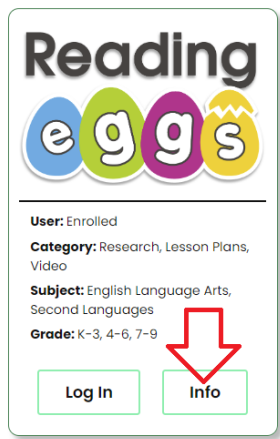
### Subscriptions

HCOS has subscribed to databases and streaming media to supplement your curricular goals. Interactive learning platforms include educational content and research options. Use the filters to find subscriptions relevant to you.

Click **Log in with Encom** for information on how to login and access the subscriptions.

[Learn More](#)
[Login with Encom](#)

Select the "Info" button on any Subscription tile.



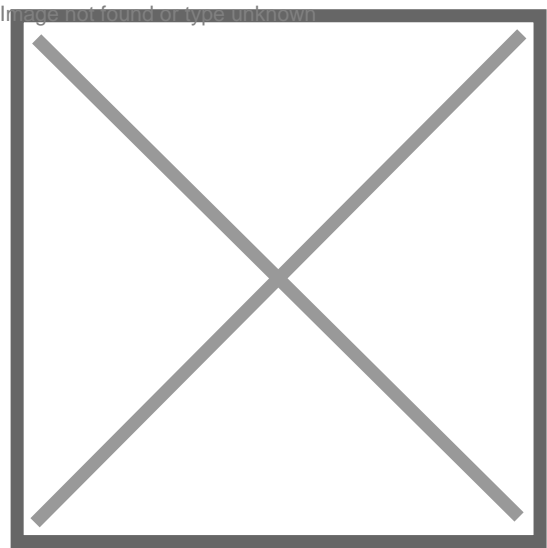
Read the information and select the "Log in" button to log in.

On the Search Portal

Navigate to the **Search Portal** and select the Subs/Password tab. Log in with your Encom username and password. You will see a list of subscriptions and find links, usernames and passwords.



The list is organized alphabetically from A-Z. You can toggle to Z-A by selecting "Name."



Subscription Passwords are updated annually in July, with some being updated throughout the year. If your password stops working, please check back on [the Learning Commons website](#) for up-to-date passwords.

## Using Subscriptions in the Summer

Enrolled, Flex, and Registered students who are re-enrolled for the next school year are welcome to continue using subscriptions through the summer, with the exception of Tynker(closed in July) and News4Youth and Currents4Kids(closed July and August).

## Troubleshooting

- Always check the [Search Portal](#) to make sure that the link, username, and password you are using are up-to-date.
- Clear your browser cache, as your computer may have saved a broken link. Type “clear cache” into your search bar and follow the instructions from the drop-down menu for your browser.
- Check that you are not adding an extra space at the beginning or the end of your username or password. Ensure usernames and passwords are located at the very beginning of the allowed space and that your cursor is right at the end of the password.
- Check whether your username or password has upper and lowercase letters. Some subscriptions are case-sensitive.
- Use a different browser to access the subscription. For example, if you usually work in Google Chrome, try using Internet Explorer, Safari, or Firefox.
- Reboot your computer. Turn everything off, wait thirty seconds, and then turn it on again. Sometimes, waiting a day and then trying it again seems to work!
- If you are still having trouble, please contact Margaret Basaraba through email or [LiveChat](#). Don't give up! We promise it will be worth your while!

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