Flex Membership for HCOS Grades 6-9 Students

> **Are you interested in a Flex Membership? Complete the Application Form today!**

What is the Flex Membership?

A Thursday-only onsite program at Flex Academy for HCOS-enrolled students in Grades 6–9. Members come onsite on our Flex Day, settle into the Village or a study space to do their HCOS coursework, and join two clubs included in the membership. EAs and Learning Coaches are present to offer supervision and in-the-moment ELA and Math check-ins.

Is this a tutoring program?

No. And we want to be really clear about that up front. We're not running lesson plans or following your child's HCOS curriculum. We provide supervision, community, clubs, and short, in-the-moment help when your student gets stuck. If your child needs structured one-on-one tutoring, this isn't the right fit.

Is this a replacement classroom?

No. Your child remains enrolled with HCOS, and you remain their primary learning partner. The membership is an in-person offering that lives alongside what you already do at home — not a substitute for it. There are no report cards, assessment pieces completed, or communication/updates sent home on progress, etc.

Who is this really for?

Families who love what HCOS offers at home and also want their middle-years student to have one steady day a week with other kids, great staff, and a couple of good clubs. If your student is looking forward to it, you're probably the right family.

Eligibility

My child is in Grade 5. Can they join?
Not for the 2026–27 year. We are starting with Grades 6–9. We may expand in future years — please let us know you're interested so we can keep you posted.

My child is in Grade 10. Can they join?

Same answer — not this year. Grade 10–12 is something we may consider in future years. For now, if you are interested in attending Flex in the high-school years, please consider cross-enrolling with us for a course or two: Flex Grade 10-12 Cross-Enrollment Request Form

My child has an IEP, learning differences, or accommodations. Can they still join?

In many cases, yes — and we'd love for you to tell us about your child in the application so we can have an honest conversation about fit. We don't have a 1:1 EA model in the membership, and the support we offer is light. If your child needs more support than that, we can consider having their HCOS EA attend Flex along with them.

Can my child attend CC or CC+ and also have a Flex Membership?

Yes - students can be a part of both Learning Groups and Flex.

A Thursday Flex Day: What it Looks Like

What time does the day start and end?

Members can arrive any time after 8:30 a.m. and need to be picked up by 3:00 p.m.

Does my child have to come every Thursday?

No. Attendance is flexible. Some students come every Thursday, full day. Others come a couple of times a month, or for part of the day. That's okay.

Can they come for just part of the day?

Yes. Drop them off after 8:30 a.m., pick them up any time up to 3:00 p.m. Bring lunch if they'll be with us through midday or plan for them to purchase lunch through the Village Eatery.

How do we tell you whether they’re coming on a given Thursday?

You don’t need to let us know! Sign in when you arrive and sign out when you leave but no formal attendance is tracked.

What about lunch and snacks?

Members bring lunch and snacks from home. The Village has a kitchen space where they can also purchase lunch.

What should they bring?

Their HCOS coursework and whatever materials they need for it, a water bottle, lunch and snacks, their homework, laptop, etc. and weather-appropriate gear for outdoor breaks.

What about Pro D days, snow days, or stat holidays?

If Flex Academy is closed on a Thursday for any reason, the membership day is closed too. We’ll communicate any closures the way we do for our enrolled families.

Where do they get dropped off and picked up?

Same main entrance as our enrolled students. Members check in at the main office inside on arrival and sign out before leaving.

Academic Support

Will someone help my child with their HCOS work?

Yes — but it’s light support. EAs and Learning Coaches are present in the Village and study spaces, and your child can ask them questions, especially around ELA and Math. Think of it as helpful adults nearby, not assigned teachers.

What if my child needs help with Science or Social Studies?

Our staff will do their best, but our promise is ELA and Math support specifically. Other subjects depend on who is available that day. As we anticipate some students will be attending Community Connection locations, we want to ensure we aren't crossing into what other staff are supporting students with.

Will my child get one-on-one help?

Yes they will! But likely briefly. The staff that are onsite are a shared support across the whole room — not scheduled one-on-one sessions. If your child needs sustained one-on-one, this isn't the right fit.

Will my HCOS Support Teacher be in contact with Flex staff?

No. The membership is independent of your HCOS arrangement. Our team will not be passing learning updates to your HCOS Support Teacher or other HCOS staff.

Clubs

Which clubs are available?

Club offerings for 2026–27 will be sent to families closer to September. In the past we have facilitated clubs such as: Baking & Bracelets, Bible Study, Food & Fitness, Fitness in the City, Rock Climbing, Chess, Board Games, Irish Dancing, Art Studio, Etc.

When will students pick clubs?

In the application — pick a top 3 — and we confirm placement when you receive your acceptance and onboarding details. It is also possible for students to change which clubs they sign up for pending space.

Can they join more than two clubs?

Yes — additional clubs beyond the first two are available at our regular club rates which will be an additional fee.

Can they switch clubs partway through the year?

Potentially - this would depend on the club and on space. We'll outline the process in the welcome materials.

Supervision, Behavior, and Safety

Who supervises my child?

EAs and Learning Coaches who are already working with our students on Thursdays. Our Principal and Vice Principals are also onsite as well as many of our teachers.

Are members mixed in with enrolled Flex students?

In the Village and study spaces, yes! That's part of what makes the day work — HCOS students with a Flex Membership are fully integrated into the Flex community for the day, not held in a separate room.

What's the cell phone and device policy?

No cellphones onsite at all! Laptops are welcome. Students can have wired headphones but are asked to not have bluetooth headphones (airpods) as these often require a cellphone.

What if there's a behavior concern?

We address it directly. First, in the moment, with the student. Then with you. If a pattern continues, we'll have a conversation about whether the membership is the right fit. We'd rather talk early than wait.

Could my child be asked to leave the program?

Yes, in rare cases. We'll always try to work through challenges with you first. But the membership is a privilege, not a permanent placement, and if it's not working for the student or the group, we'll work that out with you. If the school decides we must remove the student from the program, a percentage of the fee will be refunded to the family based upon the time remaining in the year.

Cash and Payment

What's the fee?

$400 per student for the 2026–27 year.

Can I use IE funding or PO or Resource Funds to pay this fee?

Not at this time.

What does that cover?

All Thursdays from October 8, 2026 through May 20, 2027 (29 Thursdays), supervised access to the Village and study spaces, light ELA / Math support, and enrollment in two clubs of those listed as available for Member students.

What does it not cover?

Additional clubs beyond the first two, field trips or special events with their own fees, lunch and snacks, supplies. Some clubs will not be available for HCOS students with Flex Membership pending the scope of the club and/or cost of running the club.

Are there payment plan options?

Families can pay in 1 payment or 2 payments but the full amount must be paid by the end of October.

Is there a sibling discount?

Not at this time.

Is there a financial accessibility option?

Not at this time.

What if my child stops coming partway through the year?

Refunds will only be given if the school decides it is not a fit and rescinds enrolments. Families who have a change of plans or interest will not receive refunds.

Is the fee tax-deductible or receiptable?

No - because there are no associated curriculum costs for this program, it does not qualify for a tax-receipt.

The Application Process

How do I apply?

Fill out the application at Flex Membership Application Form. It takes about 10 minutes.

When does the application open and close?

Applications open June 2026. We'll review them in the order we receive them and aim to have all acceptance and waitlist notices out as soon as possible pending volume of applications.

What happens after I submit the application?

After reviewing applications, if we feel your student is a strong candidate for this program, we'll reach out to set up a 30-minute family meeting in person at Flex. This is a chance for you to ask questions, us to get to know your family further, and for you to tour Flex, etc. After that, we either send an acceptance with onboarding details or have a further conversation about fit.

Will my child be interviewed?

Not formally. We'd love to meet them as part of the family conversation but we're not assessing or testing students.

What if you've already filled all the spots when I apply?

You'll go on the waitlist in the order your application came in. We may admit additional students mid-year if there's space.

When will we hear back?

We aim to follow up within two weeks of receiving your application to set up the family conversation or let you know where we are at with reviewing applications. Acceptance decisions follow within one week of the Meet & Greet.

The HCOS Relationship

Will my HCOS enrollment be affected?

No. Your child remains enrolled with HCOS, and your relationship with your Support Teacher and Academic Advisor stays the same.

Will my Support Teacher be informed that my child is at Flex on Thursdays?

We will update your child's Encom to note that your child is participating in a Flex Membership. You are also welcome to tell them.

If things aren't working

What if my child decides they don't like it?

Tell us. Sometimes it's a fit issue, sometimes it's a specific person or club, sometimes it's a hard week. We'll work with you. It is normal for students to have ups and downs in any program that they register in — whether its sports or arts or school – often it's worth it to push through! At Flex, we try to encourage students that if they're going to quit, "quit on a good day, not a bad one" ;). Withdrawal is an option, with the refund policy as outlined.

What if we want to withdraw partway through?

Reach out to our Director of Flex Academy, Bri Dyck directly. We'll have a conversation. The refund policy will be in your agreement.

What if there's a conflict with another student?

We address it directly, the same way we would for our enrolled students. We'll loop you in if it's ongoing or significant.

Still have questions?

Email our Director of Flex Academy, Bri Dyck at bri.dyck@flex.academy

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