Esport Discord Use Policy

> Download the PDF E-Sport Code of Conduct & Handbook under Attachments (top left of the page)

Purpose

This policy outlines the guidelines for using Discord in the context of esports teams, events, and competitions only. It aims to ensure that all communication demonstrates sportsmanship, is respectful, and is in line with both our community standards and legal regulations. This policy applies to all players, coaches, staff, sponsors, community members, parents, and any other participants involved in esports events who utilize Discord for communication. It includes official team channels, public community servers, and any group or private chat related to esports activities.

Guidelines for Students

- Respect and Sportsmanship: All participants must communicate with respect and professionalism. Offensive, discriminatory, or abusive language, including hate speech or harassment, will not be tolerated.
- Compliance with Discord Terms of Service: All users must adhere to Discord’s own Terms of Service and Community Guidelines.
- Confidentiality: Personal information must not be shared in public channels or with unauthorized persons.
- Fair Play and Integrity: Use of Discord for collusion, cheating, sharing unauthorized game information, or any action that compromises the integrity of an esports competition is strictly prohibited.
- Chat Permissions: Students are not permitted to add anyone to the chat. Only coaches or admins may add players to the chat.
- Streaming and Recording: Players or coaches must not stream or record conversations or gameplay without prior approval from team management or event organizers. In some cases games may be recorded for training purposes and kept in private channels.
- Appropriate Channels: Players and coaches must use designated channels for team discussions, event communications, and game planning. Misuse of channels may result in disciplinary action.
- Voice Channel Etiquette: Players must be respectful in voice channels, avoiding unnecessary background noise, interruptions, or toxic behaviour. Moderators may mute or remove users if conduct is deemed inappropriate.

Supervision Expectations

- Guardian Responsibilities: Guardians are responsible for monitoring their child’s use of Discord while involved in esports.

> Usage Limitations: Discord **should not be used for communication outside of esports events** due to potential exposure to unsafe content that could harm children.

Moderation and Reporting

- Moderation: Designated moderators (team managers, event staff, etc.) are responsible for overseeing server conduct and enforcing the rules. They may issue warnings, temporary bans, or permanent removal based on violations.
- Reporting Violations: Users are encouraged to report any inappropriate behaviour or policy violations to moderators or team managers. Reports will be handled confidentially.

Event-Specific Rules

- Tournament Channels: Official tournament organizers may establish specific channels for match coordination, rulings, and official communication. These channels must be used exclusively for event-related topics, and all participants are expected to adhere to tournament guidelines.
- Official Communication: Discord may be used as the primary communication platform for team captains and event staff during tournaments. Timely responses are expected, and failure to comply may result in disqualification or penalties.

Privacy and Data Protection

- Data Sharing: Personal data shared on Discord, including names, emails, or game-related information, must be handled in compliance with privacy regulations (such as GDPR, where applicable).
- No Doxxing: Sharing personal information of any individual (doxxing) without their explicit consent is strictly prohibited.

Enforcement and Consequences

- Warnings: Users violating the policy may receive a formal warning from a moderator or coach.
- Suspension/Ban: Severe or repeated violations may result in suspension or permanent banning from the Discord server, as well as potential suspension from team activities or events.
- Appeal Process: Users who believe they were unjustly warned, muted, or banned can appeal to server administrators or event organizers. Appeals will be reviewed on a case-by-case basis.

Amendments

This policy may be updated periodically to reflect changes in Discord functionality, legal requirements, or esports standards.

Agreement

All users agree to abide by this policy when participating in esports activities or team communications on Discord. Failure to comply may result in disciplinary actions as outlined above.

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